

W-01303A-10-0448

OPEN MEETING AGENDA IT

ARIZONA CORPORATION COMI

UTILITY COMPLAINT FORM



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Investigator: Tom Davis

2014 JUL -9 1P 2:34

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 116952

Date: 7/8/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

ORIGINAL

Complaint By: **Richard A.**

Frechette

Account Name: Richard A. Frechette

Street:

Work: (000) 000-0000

City: Sun City West

State: AZ Zip: 85375

is: E-Mail

Utility Company. **EPCOR Water *AAWC**

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED

W-01303A-10-0448

WATER

From: Util-PublicComment
Sent: Monday, July 07, 2014 1:13 PM
To: Util-PublicComment

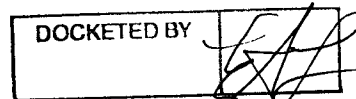
Arizona Corporation Commission

DOCKETED

JUL 9 2014

Subject: Public Comment

Name: Richard A. Frechette
Date: July 7, 2014



CityStateZip: Sun City West, Arizona, 85375

Cell: n/a

Docket: W-01303A-10-0448, WS-01303A-09-0343, W-01303A-09-0343

DocketNo:

Utility: EPCOR WATER

Position: Other

Comments:

Since 2003 our water bills have increased from \$43.00 a month to over \$180.00 a month. The biggest increase has been in the waste water portion. For the past two months our waste water bill alone has been \$106.43 per month and what is ironic is the fact that we were out of the state for 16 consecutive days and our bill did not drop one penny, it was the same for waste water for both months. We have close friends that live right across the street from the entrance to our community in Corte Bella whose entire water bill is less than \$55.00 a month including the waste water portion. I have written to you members of the commission previously but it appears at times that I am speaking upon deaf ears. We currently have the highest waste water expense with EPCOR in the

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United States and we have been informed that you have approved of giving EPCOR another increase in the very near future with more to follow. I am at a loss for words since I believed that the Commission was to represent the residents in utility matters and to ensure that we would be treated fair with equitable costs for service. I see nothing fair about \$180.00 a month water bills when other users seem to be able to deconsolidate from our district leaving us to pay off a waste water treatment facility that was built without our approval during perhaps one of the worse financial crisis in the history of this country. We have been "left" holding the bag for this facility almost alone. There is something very very wrong when I shut my water off for 16 days and my waste water bill doesn't change one penny from the previous month, this is indicative of a major problem. As a good homeowner, taxpayer and citizen I ask you to examine carefully what is happening to us at Corte Bella and I am positive you will do the right thing. Thank you, Richard Frechette.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/8/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 7/8/2014

Opinion No. 2014 - 116952
